# EXPERIENCES TEACHING WITH / ABOUT LLMS





## **BRIEF OVERVIEW OF ACTIVITIES**

- Learning about LLMs: What do students *need* to know?
- Three different kinds of activities that I have built/run:
  - Design your own Chatbot
  - Coding Assistance
  - Prompt Engineering
- Summarizing didactic thoughts





Students should have *some* understanding of how LLMs work. What this "some" is, is obviously still contested.

My best evaluation at this point is that they should understand how "knowledge" of:

- 1. language, syntax, semantics
- 2. frequencies of word/phrase use

3. context

Is embedded in LLMs and that this is how they make predictions, and

That keeping this in mind when using LLMs makes for better, more desirable outputs



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#### Let's guess words!

The red \_\_\_\_\_ rolled down the hill

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Popular choices: Ball. Car

What do we infer from context? It *must* be a noun, referencing a rollable

object

It is *probably* something that is typical of this situation.

What could <u>be</u>, but is probably not?

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## **1 CHATBOT DESIGNER**

Chatbot Designer lets students... design chatbots.

It provides an intuitive interface for writing pre-prompts and post-prompts, and takes care of API calls and stitching together prompts behind the scene.

The purpose of the activity is to give students a low-threshold, hands-on playground for designing and building something with a LLM.

Output: Pre-instructions: Post-instructions: Input: Send Clear Chat Save Chatbot

Chatbot Designer Design a Chatbot Show Saved Bots





## 1 CHATBOT DESIGNER

Pre-instructions: You are a customer service chatbot in an online electronics store. Your goal is to help potential customers find what they are looking for.

Find out what product category people are interested in first, then try to narrow in the

Output:

Post-instructions:

Structure of activity (90 minutes total):

1.45 minute lecture on LLMs in general

2.15 minutes students design and build their own chatbot.

3. 15 minutes students test and assess someone else's chatbot

4. We discuss: what is easy, what is hard? What does that tell us about building things with a LLM?





ARTHUR HJORTH ASSISTANT PROFESSOR



### **1 CHATBOT DESIGNER**

Use cases so far:

- 1. Information Systems (BA-level): Design a chatbot that turns customer emails into SQL statements
- 2. Behavioral Economics (BA-level): Design a chatbot for behavioral study (e.g. for testing framing,
- 3. Innovation Management (MSc-level): Design for four different chatbots to help with qualitative data collection and analysis: *Feedback* on an interview guide, *test* an interview guide, *extract qualitative codes* based on interview transcripts, *code* interview transcripts.





## **2 CODER ASSISTANT**

#### Brief setup:

- As we start teaching more and more code-heavy courses, we need to provide much more handholding for students.
- Traditionally we do this by hiring TAs.
- GPT can do most of this for us
- Coder Assistant provides for instructors: 1. A way to upload coding problems.
- 2. A way to wrap those coding problems in instructions specific to that problem, and to the degree of help/scaffolding that is appropriate for that problem.

Admin	Home User Problem
List Create	Edit
Problem Text *	Write a function that takes a list and returns a list where each member of that list is squared.
Hint Text	
Instruction Text *	Give the student feedback on their solution. Do NOT give them the actual answer. Only tell them where they went wrong.
Deadline *	2023-08-26
	Save Save and Add Another Save and Continue Editing Cancel





## **2 CODER ASSISTANT**

Coder Assistant provides for students:

1. Just in time help with coding

2. Stage-appropriate feedback.

Finally:

We collect all these data. It will give us knowledge of

1. what students are struggling with

2. the variance of students coding problems

And most importantly: this can help us scale up coding courses. This should be core to our digitilization efforts on the teaching-side.





Solve this problem: Write a function that takes a list and returns a list where each member of that list is squared.

new\_list = [math.pow(n,2) for n in old\_list]

Keep in mind that the problem states that you need to write a function that returns a list.

### **3 VORTEXT**

Created as part of a Summer University course on Generative AI and Creativity.

Purpose is to teach prompt engineering, with the following working definition:

The *iterative*, *reflective*, and *systematic process* of *evaluating* and *improving inputs* to a generative AI-model in order to produce *a more desirable output*.





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Generate Text

Input Text
Output Text
China's stock market was plunging and its currency
was teetering. The head of the central bank, fielding
questions at a rare news conference, said that China
would make it easier to get home mortgages.

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	Output Text	Target Text
	Evaluating your Output	China's stock market was plunging and its currency was teetering. The head of the central bank, fielding questions at a rare news conference, said that China would make it easier to get home mortgages.
	Generated Text	Target Text
t	China's stock market has been in a state of freefall recently, with the Shanghai Composite Index plunging by more than 30% since June. This has had a positive effect on the housing market, as it has made it easier for people to get home mortgages. Banks are now offering more competitive rates and are more willing to	China's stock market was plunging and its currency was teetering. The head of the central bank, fielding questions at a rare news conference, said that China would make it easier to get home mortgages.
	Reflection	
	Reflect a little on the generated text and the tar similar?	rget text. How are they different? How are they
	Similarity	





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Evaluating your Output		
Generated Text	Target Text	
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	18two	
	Legends	
	Colors Links	
	Added (f)irst change	
	Deleted (t)op	





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## AND LAST, A FEW DIDACTIC THOUGHTS

I think LLMs *can* support learning in a wide variety of ways.

Most students are familiar with ChatGPT by now. ChatGPT is a **heavily instructed**, **heavily moderated** LLM. Consequently, it does not give a good students a good understanding of what is possible with LLMs *in general*.

Students should be given the opportunity to

- 1. Work
- 2. Design, and
- 3. Analyse data

With general LLMs during their studies.

Large Language Models are a lot of other things than ChatGPT. But working with ChatGPT backgrounds a lot of important things that LLMs can do, too.







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